

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT	:	Brett Schundler
TITLE	:	“Distributed Call Center System and Method for Volunteer Mobilization”
FILING DATE	:	Herewith
INTERNATIONAL APPLICATION NO.	:	PCT/US2004/027142
INTERNATIONAL FILING DATE	:	August 19, 2004
PRIORITY DATE	:	August 20, 2003

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Dear Sir:

Preliminary to a first office action on the merits of this US national phase application, please amend the PCT specification and claims as follows:

Amendments to the Specification begin on page 2 of this paper.

Applicant Arguments or Remarks begin on page 3 of this paper.